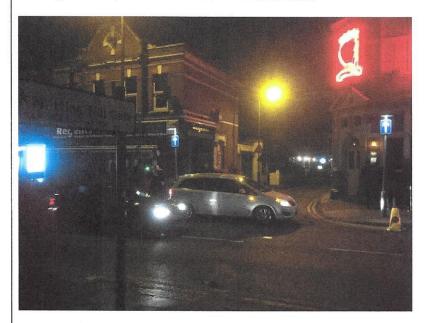
Condition	This is condition being complied with
An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:	
(a) all crimes reported to the venue	
(b) all ejections of patrons	
(c) any complaints received	
(d) any incidents of disorder	Yes/No
(e) all seizures of drugs or offensive weapons	
(f) any faults in the CCTV system or searching equipment or scanning equipment	
(g) any refusal of the sale of alcohol	
(h) any visit by a relevant authority or emergency service	
Closing down procedure	
On a nightly basis, all staff need to evaluate the issue of our customers waiting for transport outside the premises, and implement a policy that will minimise any noise disturbance that our neighbours may be subjected to. Safe travel at night also needs to be considered and groups of customers / friends should be encouraged to go home together and not leave others behind.	<b>Yes</b> /No
Managers must implement a staggered closure policy, across the different room of the premises	Yes/No
Managers must implement a Soft Closure Policy for the final 20 minutes of an evening, allowing customers to compose themselves, think about & plan their journey home (cab, bus, a ride from a sober friend) while they're still inside the premises. If customers enquire as to transport or taxi information, direct them to the signage displayed on the window by the main entrance or behind the bar. Once they leave The Premises, there is a better chance of them dispersing quicker from the pavement. So, for the final 20 minutes of the night:  • Leave lights low • Turn the music off	<b>Yes</b> /No
Door Supervisors must remain on site until all customers have been cleared from the premises and dispersed from the surroundings. Make sure they are safely and quietly on their way.	Yes/No
When customers are leaving The Premises at night, their noise on the street must be minimised by implementing the following:	Yes/No

Condition	This is condition being complied with	
Ensure that no customers leave the premises with their drinks. No drinks are allowed outside at any time.	<b>Yes</b> /No	
Provide taxi telephone details and night bus details to customers by way of signage and verbal communication from staff to customers.	<b>Yes</b> /No	
Allow extra time for drinking up so that customers leave The Premises over a longer period of time. This should minimise the congregation of crowds outside the Premises	Yes/No	
If customers are congregating outside the Premises at closing time on any given night, a staff member must facilitate the dispersal of these customers to minimise noise and eliminate flash points.	<b>Yes</b> /No	
All staff, including Door Supervisors, must be trained to carry out these tasks and to facilitate effective crowd dispersal at the end of any given evening, and ensure that they have signed a staff record form to verify that they have been trained in these processes	<b>Yes</b> /No	

Other observations	Yes / No
Premises is compiling with all mandatory licence conditions	Yes / No / NA
Premises has a fully functional CCTV system that is installed and maintained	Yes / No / NA
Premises has an up to date fire risk assessment that is available for inspection	Yes / No / NA
All fire safety equipment is up to date and operational, and all means of escape are adequately lit and unobstructed.	Yes / No / NA
Premises has documented evidence of staff training, including ( not exclusive ) not serving to persons intoxicated, under age, first aid, crime prevention and under age sales	Yes / No / NA
Surveillance Inspection Notes	Date and time

Customer peeing at 00:12 not Paradise customer.

Took picture of people using the waste bin as table for street drinking The waste bin is unfortunately on the curtilage of the premises so not on Council land





Took picture of garden railing, I believe it would be worth investing acoustic panelling or a screen to prevent customer noise escape from the garden.

Pictures of rubbish left on the street from other licensed premises, all Paradise rubbish is kept on the premises and collected during the day time









0056 urinating not customer from paradise

Three late night refreshment premises within 20 metres of Paradise. The Road is mostly double yellow lines, the latest one is opened is 05:00. Will check licenses on line.

There is a bar restaurant on Regent Street with a terminal hour for alcohol of 02:00, it closed at 01;00 this evening.

Regent Street has double yellow lines, and is also traffic through route.

#### Other information

41 members Staff employed on a Saturday, in total there are 23 left to close including 4 managers per shift minimum of 3 on a weekend shift

Garden closed at 0130.

At a duty manager is positioned outside sole responsibility to help with quiet egress

SIA Security at end of the road at 0130.

SIA Security were giving people travel information as they were leaving the premises.

Customers leave the premises via taxi, this is combination of Black taxi, Ubers, and people being directed to the local taxi company.

0208 2 people left in upstairs room.

Taxi management is a challenge that the management need to remain on top of as the road is narrow, at 01:00 two night buses passing beeped hours to say hello.

28 CCTV camera in the premises including two camera covering outside area of the premises

Office observations	Yes / No
Premises has no outstanding enforcement action in respect of Licensing Act 2003	Yes / <b>No</b> (If yes details specified below)
Premises have not been served a Section 19 closure notice in last 12 months.	Yes / <b>No</b> (If yes details specified below)
Premises has no outstanding enforcement action in respect of Environmental Protection Act	Yes / <b>No</b> (If yes details specified below)
Premises is an active participant in pub watch or other business to business best practice scheme	Yes / No

#### <u>Declaration by inspecting person</u>

Print Name: Niall Forde

Date: 05 March 2017

Signed

# TAB 13 NIALL FORDE APPENDIX 5 PARADISE LICENSING TRAINING LOG

#### Paradise Ingress & Egress Plan.

Head of security to arrive 1-hour pre doors to go over the security arrangements and to assign positions.

At 8:55pm prior to door girl starting, rest of the door team arrives for brief. This includes door girl, a manager and rest of security team.

Rope barriers are put up on the outside the front door along the right hand side on Kilburn Lane. These barriers are put up in a 3 queue configuration. Care must be taken not to block the the footpath and always making sure the front door is free at all times, as this is a designated fire escape. The barriers is never extend beyond the corner of the Paradise.

Rope barriers are also put on the left of the venue cordoning an area for smokers.

Security will be placed in the following manner as to insure no fire exits are blocked and to direct customers into the correct queue. These locations are as follows. One at front door of Paradise opening and closing doors for the guests, one at the beginning of the barriers monitoring the queue, one floating in the front area being vigilant and making his presence felt on the footpath and the smoking area on the left of the entrance.

A steward must be placed at the Regent Street making sure people are not to make any noise or any other antisocial behavior in his presence.

## NO BARRIERS OR TRAFFIC CONES ARE PERMITTED TO BLOCK OR OTHERWISE OBSTRUCT THE ROAD AT ANY POINT!

The following arrangements must be adhered to without fail.

Security must make a conservative effort in ensuring that every one leaving the venue to do so in a quite and civilized manner.

All doors leading to the front door area must remain closed as much as possible to prevent sound leakage. Door are not to be propped open at any point.

Steward must position themselves in a High Visibility jacket at the junctions with Kilburn Lane & Regent Street to ensure that any one entering from this side is asked to remain quite as this is a residential area.

No barriers, traffic cones, boards of any kind should be used to block or otherwise obstruct the flow of traffic at any point.

Any vehicles blocking the road should be asked to move on swiftly.

No vehicles should be allowed to park in front of the venue obstructing traffic.

Any guest exiting the venue must be asked to remain quite while leaving the area.

No bottles or glasses are permitted outside the venue and any such objects must be removed from the area at the soonest available opportunity.

After the last guest has left the building all security must be implemented to move all guests from the area and towards the Chamberlene Road or Harrow Road.

Any disturbances must be reported to the General Manager or to the duty manager at the end of the night.

Any communication from our neighbors, the local authorities & the police should be reported to a manager immediately.

The area outside the venue and the length of Regent Street must be swept and all bottles glasses and other materials are to be picket up at the end of the night.

### Paradise Entrance and Egress document

#### **Entrance Mode**

- Head of security to arrive 1-hour pre doors to go over the security arrangements with management and to assign positions.
- At 5min prior to door girl starting rest of the front door team arrives for brief. This includes door girls, a manager and rest of security team.
- Rope Barriers are put up outside the front door on the right hand side for queuing up and on the left hand side for smoking. Care must be taken not to block the main entrance, as this is a designated fire escape.
- It is the responsibility of the security to control noise levels outside the front door area and to inform passersby that this is a residential area and to keep quite.
- All searches to be conducted just before the entrance outside the main doors.
- If you are positioned on the front door it is your responsibly to:
  - i. To actively monitor and control all noise levels from customer, passersby and vehicles.
  - ii. Ensure the safe queuing of all customers in a controlled manner.
  - iii. To be informative in relation to entry cost, safety and waiting times (at the managers instruction.
  - iv. To ensure that any underage, intoxicated or abusive guests are pointed out to the head of security/ management.
- Once the customer has passed the cashier the security team member there should direct customers into the venue and be able to give directions and answers to the cloakrooms, bars, toilets etc.
- A steward is stationed at the junction of Regent Street and Kilburn Lane all night to keep area clear.
- Security should then take their places at the following positions at the front of the venue as directed by the head of security.
  - 1. In this position you are responsible for the accurate clicker count of people entering & exiting the building. Inform the door girl/management of any VIP/DJ arrival.
  - 2. In this position you are responsible for managing the front of the queues, bag checks and body search if need be. Here the door person/manager, answering the front customer's questions & inform customers to take care and look after their belongings while searching all customer bags. All of this in a polite friendly manner.
  - 3. This position entails: Insure the step is unobstructed, monitor and control the queue system, allow guests to move in a controlled manner and direct customers to the back of the queue if they try to jump the queue. Also in this position you should re-inform customers to have tickets & correct money ready and check ID's in a polite friendly manner.

All of the above should be done in a polite & professional matter. If you have any questions about the above please ask a manager or the Head of security.

#### Exit Mode

The exit setup must be implemented when we close the garden area, times vary on night depending on busyness usually half an hour before we close and front smoking area barriers to be taken off at 10minutes to close. Main queue barriers arriers are to be taken off as to direct the flow at the same time.

#### The Columbo Group Ltd- Paradise By Way of Kensal Green

#### **Licensing Instructions**

There are strict laws and company rules concerning the sale of alcohol. This form is designed to ensure that you understand your responsibilities. You must therefore observe the rules and sign this form before you are allowed to serve alcohol.

Breaking the law can result in heavy fines and the loss of our licence. At the very least, in the event of the authorities discovering that you have served alcohol to someone under the age of 18 or someone who is drunk, you could be issued with an £80 fixed penalty notice, which would be your personal responsibility to pay. A conviction for any matters listed over on the next page, not only leaves you with a criminal record but may also prevent you from becoming a personal licence holder in the future. In addition, if you do not comply with these rules, disciplinary action may be taken against you that could result in the loss of your job.

The licensing act 2003 requires that every sale of alcohol must be *made* or *authorised* by a Personal Licence Holder. A Personal Licence Holder is someone who has been trained in Licensing Law and satisfied a number of criteria in order to obtain their Personal Licence.

## You are authorised to sell alcohol at Paradise By Way Of Kensal Green, 19 Kilburn Lane, W10 4AE by Steve Ball

- 1. It is **illegal** to sell alcohol to anyone who is under 18 and if I have any doubts I **must** challenge for ID. If I break this rule, I will be committing a criminal offence
- 2. CHALLENGE 25 If a customer looks under 25 you must ask for identification
- 3. Acceptable ID is a valid passport, a UK photocard driving licence, or ID card which has the PASS logo in the hologram. No other form of ID is acceptable
- 4. You **must** inform any other member of staff who is serving someone, if you believe that person is under 18
- It is illegal to serve alcohol to someone over 18 if you suspect it may be for a person under 18
- 6. It is **illegal** for anyone under 18 to consume alcohol on the premises.
- 7. It is illegal to serve anyone who is drunk or appears to be drunk
- 8. You **must** not serve alcohol to the companion of a drunken person for the drunken person's consumption
- You must ask anyone you believe to be drunk or disorderly to leave the premises
- 10. You must not serve any alcoholic drinks after the end of trading hours

Weights and Measures Act specifies the measures in which some drinks are to be dispensed and type of glasses in which they are sold.

WHISKEY, GIN, RUM and VODKA

- The Weights and Measures Act (Intoxicating Liquor) Order 1988 further requires that whiskey, gin rum and vodka be sold for consumption in a bar in measures of 25ml or multiples thereof, or 35ml or multiples thereof.
- These measure requirements do not apply:
- When a drink including whiskey, gin, rum or vodka contains a mixture of three or more liquids.
- When a customer specifies the quantity of any of these spirits required in a mixed drink.
- The customer should always be able to see you pouring the measure either via optic or thimble measure.

#### WINE

Licensees are increasingly offering wine to their customers and it is often sold by the glass. When sold by the glass the wine must be in measures of 125ml or 175ml or multiples thereof. Both measures may be used on the premises. The licensee must display a statement setting out the measures that are in use. This statement may be included on the menu or wine list. There is no requirement to serve wine in a lined glass.

Measures are 175ml, 250ml and 750ml. Any or all of these measures may be used in the same premises and the licensee is required to display a statement setting out the quantities contained in such carafes or vessels. This statement may be included on the menu or wine list.

#### **ADULERATION**

- You MUST not add any other substance e.g. water to any drinks unless requested by the customer.
- I have read and understand the information above, and understand that non-compliance to these laws could result in disciplinary action

PRINT NAME:	
SIGNATURE:	:
DATE:	

Training	Licensing Instructions	
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Luke	Υ	
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Vincenzo	Υ	
COSIMO	Υ	
PIETRO	Y	
Waqas	Υ	
Thamila	Y	
Paula	Υ	
Stella	Υ	
Julija	Υ	

# TAB 14 NIALL FORDE APPENDIX 6 CUSTOMER SIGNAGE







# TAB 15 NIALL FORDE APPENDIX 7 PARADISE INCIDENT LOGS



## 00065 INCIDENT REPORT



All incidents must be recorded. Where an incident may lead to further action, for example an accident or injury to a customer or a team member it is vital that the Company incident reporting procedure is followed in full, and that all relevant details are recorded, and the appropriate CCTV tapes are retained on site to assist in any investigation

Where there are no incidents on that particular date please ensure that the log clearly states that this is the case, and that the log is not just simply left blank.

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16 Old Town, Clapham Common, London SW4 0.77
Tel: 020 7819 4282 - Fax: 020 7819 4283 - info@kdaecurity.co.uk - www.kdsecurity.co.uk

our for	MONY.			00066			Date   03 / 0	3121017
Door supervisors on duty Name Badge No.			Expiry Date	Time	Time	Signature		
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00068 SAT-11-03-17
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10-03-17 00069 FRI Paradise Security Log Book Security Name SECURITY MANNED REGENTS STREET Time 22:00 22:10 NO AGIVITY ON NEGON STROET 22:20 22:30 NEGONE STREET QUIE NO AGIVITY ON NOGEN STRUCT. 22:40 ALL DULLET IN NEGONT STATE 22:50 23:00 23:10 LEGONT SPLEET NO ACTIVITY 23:20 23:30 23:40 Uf TAXI OW NEFEN ST NO 2- RESIDENT 23:50 00:00 TAXI DAWP UFF ON KILBURN LAWE. 00:10 NO ACTIVITY ON KILDURN LANE 00:20 00:30 TAYI PICK UP ON REDONT SINCET. GD:40 ALL QUIET ON NEGENT STATE 00:50 GUEST ASLED TO BE QUIET ON KILDURN CANE 91:00 01:10 MORE GUEST LOAVING GLUB EVIT KILBURN LANT 01:20 TAXI PICK UPS ON KILBURN CAME WO SECURITY MANIMUM REGINT STATET 01:30 01:40 SECURITY PRESENTE ON NEDOM STRUET. 01:50 MORE GUEST LEAVING KILBURN LANT. GUEST QUIET WHILE EXITING (1.10) 02:00



### INCIDENTOREPORT



All Incidents must be recorded. Where an incident may lead to further action, for example an accident or injury to a customer or a team member it is vital that the Company incident reporting procedure is followed in full, and that all relevant details are recorded, and the appropriate CCTV tapes are retained on site to assist in any investigation

Where there are no incidents on that particular date please ensure that the log clearly states that this is the case, and that the log is not just simply left blank.

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## 00072 INCIDENT REPORT



All incidents must be recorded.

Where an incident may lead to further action, for example an accident or injury to a customer or a team member it is vital that the Company incident reporting procedure is followed in full, and that all relevant details are recorded, and the appropriate CCTV tapes are retained on site to assist in any investigation

Where there are no incidents on that particular date please ensure that the log clearly states that this is the case, and that the log is not just simply left blank.

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uty Manager			У		

#### KD SECURITY LTD

16 Cnd Town, Clapham Common, London SW4 9.JY
Tel: 628 7619 4282 — Fax: 626 7619 4283 — Info@Adecurity.co.uk — www.kdsecurity.co.uk

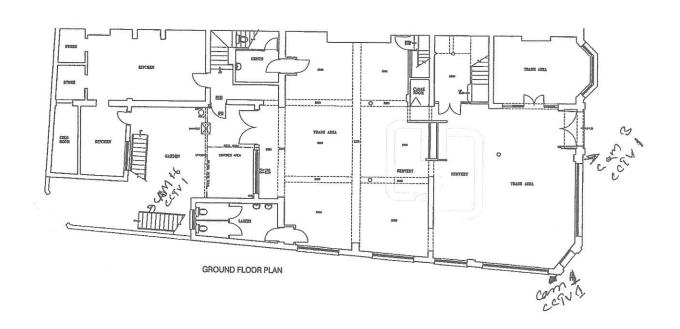
DOOR SUPERVISORS DUTY LOG 00073					Date [[ ] 0	31 120/
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03-30	01:30		HAMMING	and a	04:00	
04:00	DED	7 (8,0)	The second	outside .		
Number of refusals at door	50		etails of (	Comp	laints M	ME
Reasons of refusals		Frequency of toilet checks 45				
Drunk.		Any Incidents reportable				
No ID (Under age)		Any contact with authorities NMB				
Disorderly Conduct		Details of external visits by our ops team				
Concessed Weapons		No. of ID's Scanned				

**TAB 16** 

## **NIALL FORDE APPENDIX 8**

**PREMISES LAYOUT: EXTERNAL CAMERAS** 

#### Appendix 8



	PROJECT PARADISE 19 KILBURN LANE, W10 4AE  OFFICIAL PROJECT PARADISE
© 1 7 9 1 9 1 1 9 1 10 MEIRES SCALE 1:100	GROUND FLOOR PLAN  Architectural Design & Surveying Services
METRES SCALE 1:100	SCALE 1:100@A3 DATE 05.01.2013 18 Tennyson Road, Hutton, Brentwood, Essex CM13 2SJ
	DRAWN NJR DWG No CP/13/01 e: moil@njrouse.co.uk pww.njrouse.co.uk tel: 01277 417735 m: 07958 790267

